



Here to help support and serve you
during this time

For your convenience we have put together a resource and poster support pack that we hope you will find useful and will help give you confidence to serve your communities and customers to the very best of your ability.

Should you have any questions, please feel free to contact a member of our sales team if you need any further information or assistance. Best wishes with reopening your business.

Together we are much stronger.



COVID-19 Poster Support and Resources

As we continue to operate during these unprecedented times, the health and safety of you, your staff and your customers remains our top priority. With that in mind, it remains very important that everyone plays their part when it comes to preventing COVID-19.

For your convenience we have included a poster support pack at the end of this document.

In addition to these posters we also recommend reviewing the latest range of Government and HSE issued COVID posters which you can access by clicking on the poster visuals here:
(Please note these are frequently updated)

**COVID-19
Government
Resources**

**COVID-19
HSE
Resources**

Printing service
available, contact
our sales team.

If your business is hospitality we have supported IFSA and Chefs Network on new operating guidelines and procedures which can be viewed here:

Faite Ireland also have a resource hub here:

Resources for pubs and bars
can be found here:

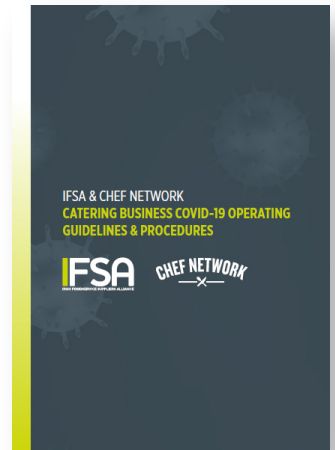


Access best practice
training & how to optimise
your recovery from Diageo

Raising the Bar



Equipment and other
useful solutions can be
found here:



Free Training Course



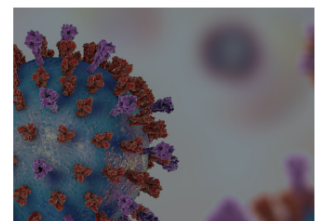
Covid-19 Return to Work Safely for Restaurant, Cafe & Gastro Pub Employees

Start Date: 29/06/2020 (Completed at any time)

Duration: 45 minutes

Location: Online e-learning programme

Cost: Free



More Resources

As restrictions ease and more businesses reopen, there are supports available to help your business get back on its feet.

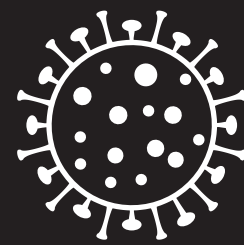


Safety Charter

The COVID-19 Safety Charter is a Government-endorsed initiative to reinforce confidence in domestic and overseas visitors in tourism businesses. The COVID-19 Safety Charter is designed to give comfort and reassurance to employers, employees and customers that your business is ready to re-open safely. Find out more by clicking the below:



COVID-19 Return to Work Safely Protocol



Role of Lead Worker Representative(s)

The Government's COVID-19 Return to Work Safely Protocol requires each workplace to appoint at least one Lead Worker Representative to work with the employer to prevent the spread of COVID-19 in the workplace. This poster aims to help you to understand the role of a Lead Worker Representative.



What is the role of a Lead Worker Representative?

- Help out with putting in place the COVID-19 control measures.
- Communicate regularly with your employer, and assist in providing COVID-19 health advice to your co-workers.
- Carry out regular checks that COVID-19 control measures are in place.
- Keep a record of non-compliance with COVID-19 workplace controls.
- Report to your employer / manager any problem areas or non-compliance.
- Listen to the concerns of fellow workers and raise them with your employer.
- Help keep your fellow workers up to date with the latest COVID-19 advice from Government.
- Help as part of a response team in managing someone with symptoms of COVID-19 at the workplace.



What will my employer do?

Your employer will:

- provide you with the information you need to carry out the role
- provide you with relevant training
- provide you with a COVID-19 Induction
- consult with you when putting control measures in place to keep you and other workers safe
- make you aware of the control measures they have put in place
- tell you about any impact on or changes to emergency plans or first aid
- agree a system for addressing concerns and regular communication with you.



How do I prepare for the role?

- Be familiar with the Return To Work Safely Protocol and the public health recommendations.
- Complete the COVID-19 return to work form and give it to your employer.
- Complete the COVID-19 Induction that your employer provides.
- Keep up to date with the latest COVID-19 advice from Government.
- Know the signs and symptoms of COVID-19.
- Understand how to stop the virus from spreading.
- Know the cleaning requirements needed to prevent the spread of the virus.

Where can I get further information on preventing COVID-19 in the workplace?

For Daily Updates visit:

www.gov.ie/health-covid-19

www.hse.ie

www.hsa.ie/COVID19



Signs and Symptoms of COVID-19:

www2.hse.ie/conditions/coronavirus/symptoms.html

How COVID-19 is spread:

www2.hse.ie/conditions/coronavirus/how-coronavirus-is-spread.html



Return to Work Safely templates and checklists:

<https://tinyurl.com/HSA-Template-and-Checklists>

Return to Work Safely Protocol:

www.gov.ie/en/publication/22829a-return-to-work-safely-protocol/



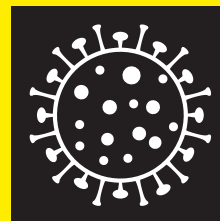
Contact HSA on:
wcu@hsa.ie

LoCall HSA: 1890 289 389



HEALTH AND SAFETY
AUTHORITY

Coronavirus **COVID-19**



Coronavirus
COVID-19
Public Health
Advice

**To protect yourself and others
you need to wash your hands
with soap and water**



Wet your hands with water and apply soap



Rub your hands together until the soap forms a lather



**Rub the top of your hands, between your fingers and
under your fingernails**



Do this for about 20 seconds



Rinse your hands under running water



Dry your hands with a clean towel or paper towel

Kill the virus. **Save** lives.

Protect yourself and others from getting sick

Wash your hands

- after coughing or sneezing
- when caring for the sick
- before and after you prepare food
- before eating
- after toilet use
- when hands are visibly dirty
- after touching cuts, blisters or any open sores
- you can use alcohol hand rub, if hands are not visibly dirty



www.hse.ie/handhygiene



WORKING TOGETHER DURING COVID-19

FOR A SAFE AND HEALTHY WORKPLACE

**Everyone has an important
role to play in the
workplace and your opinion
is valued.**

**Should you have a
suggestion or spot
something that could be
improved upon let us know.**

**Please contact our Lead
Worker Representative:**

CUSTOMER NOTICE

**Please help prevent
the spread of Covid-19**

**In the interest of public safety, we
are limiting customer numbers
to _____ at any one time**

Please maintain Social Distancing

**Thank you for your
understanding.**

CUSTOMER NOTICE

**Please help prevent
the spread of Covid-19**

**In the interest of Public Safety,
we may limit the number
of customers in the store
at any one time.**

**Thank you for your
understanding.**

CUSTOMER NOTICE

Please note our
quieter days are:



Please take note of our updated opening hours

Our opening times are:

Monday _____

Tuesday _____

Wednesday _____

Thursday _____

Friday _____

Saturday _____

Sunday _____

PLEASE HELP PREVENT **THE SPREAD OF COVID-19**



**WE ENCOURAGE YOU TO
PLEASE PAY BY
CONTACTLESS CARD OR APP.
IF YOU DO NOT HAVE A CARD
OR APP, YOU CAN PAY WITH
CASH.**

**There is no limit on Google or Apple
Pay contactless transactions.**

Thank you for understanding.



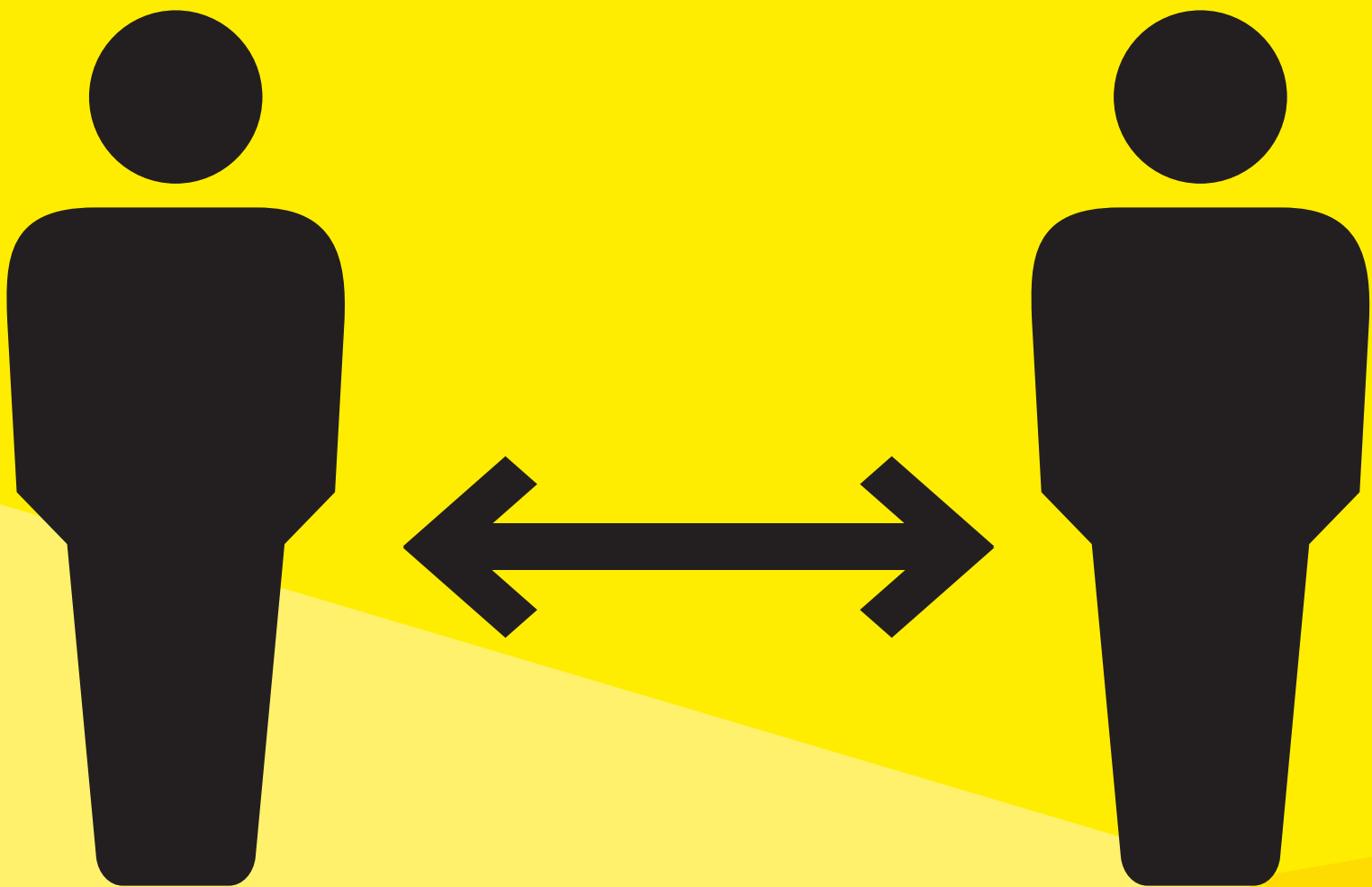
CUSTOMER NOTICE

**Please use the hand
sanitiser provided
on entering to help
prevent the spread of
Covid-19 and to protect
staff and customers**





**Please respect
staff requests as
these are for the
protection of us all**



ADHERE TO SOCIAL DISTANCING

STAFF NOTICE

**Please wash
your hands
thoroughly**



STAFF NOTICE

**Please use
hand
sanitisers
provided**



A decorative border of white line-art icons on a blue background. The icons include various food items like burgers, donuts, ice cream, and drinks, as well as community-related symbols like people shopping, recycling, and bicycles.

DINE SHOP VISIT



SUPPORT LOCAL

ENJOY LOCAL